

## **IMPORTANT NOTICE FOR PATIENTS**

SLAG LANE MEDICAL CENTRE SADLY HAS TO REPORT THAT THE INCIDENT OF PATIENTS NOT ATTENDING FOR THEIR APPOINTMENT(S) WITH THE DOCTORS OR NURSES WITHIN THE PRACTICE HAS RECENTLY INCREASED. THE TAKING UP OF APPOINTMENT(S), AND THEN FAILING TO ATTEND, BLOCKS THE TIME A DOCTOR OR NURSE CAN SPEND WITH ANOTHER PATIENT. IF YOU ARE UNABLE TO ATTEND FOR YOUR APPOINTMENT PLEASE BE SURE TO ADVISE RECEPTION STAFF, ALLOWING SUFFICIENT TIME TO ENABLE THE APPOINTMENT TO BE ALLOCATED TO ANOTHER PATIENT AS, REGRETTABLY, **IF YOU FAIL TO ATTEND FOR YOUR APPOINTMENT WITH A GP WORKING AT THE PRACTICE ON THREE OR MORE OCCASIONS WITHIN ONE YEAR**, WE WILL HAVE NO OPTION BUT TO REMOVE YOU FROM THE PRACTICE LIST, AS PER NHS REGULATIONS, IN ORDER TO MAINTAIN EFFICIENT USE OF/ACCESS TO APPOINTMENTS AND GP TIME FOR OUR PATIENTS GENERALLY.

PLEASE NOTE YOU CAN CANCEL ANY SCHEDULED APPOINTMENT YOU HAVE MADE VIA 'MY GP' ON-LINE SERVICE AT

<https://www.mygp.com>

OR ASK RECEPTION STAFF TO PROVIDE YOU WITH A SYSTMONE ON-LINE ACCOUNT, WHICH WILL ALLOW YOU THE SAME FACILITY

THANK YOU

16/09/2019